

Returns & Shipping

RETURNS

Process

We are positive that you will be happy with your purchase. But in case you are not, we will accept a return within 30 days of the date of purchase. Items must be in their original packaging, unworn and unused with the original tags still attached (accompanied with proof of purchase). Items that are damaged, soiled or altered will not be accepted and may be sent back to you. Returns outside the 30 day timeframe may be accepted at the discretion of PB Publications Photo & Design and will only be refunded as a store credit to be redeemed online.

How to Return

You are responsible for shipping the item back to PB Publications Photo & Design (unless the item is incorrect or defected). Pack the return item, along with proof of delivery (invoice or order) in the items original packaging, unworn and unused with the original tags still attached. Return Address: PO Box 368, Murray Bridge, SA 5253.

Receipt of Return

Once a return item has been received, your request will be processed within 1-3 working days. For refunds back to your original payment method, please note that your financial institution may need 3-5 days to clear the funds back into your account.

SHIPPING

Delivery

At this time, PB Publications Photo & Design only sells within Australia. We aim to deliver products to you at the place of delivery requested by you within 7-17 business days but cannot guarantee any firm delivery dates. You will receive process and shipping dates via email once order has been placed. We will endeavour to let you know if we expect to be unable to meet our estimated delivery date but to the extent permitted by law, we will not be liable to you for any losses, liabilities, costs, damages, charges or expenses arising out of a late delivery. You must take care when opening the product so not to damage it, particularly when using sharp instruments.

Shipping Cost

We have a flat rate of \$9.95 and aim to deliver products to you within 7-17 business days.

Processing

The processing of orders are conducted during business hours (9am-5pm) Monday to Friday, excluding public holidays. We aim to deliver your purchase to you as quickly as possible wherever you are in Australia.

Whats on Offer

[Wedding Photography](#)
[KarateKool](#)
[VroomVroom](#)
[Thirteen](#)

Information

[Terms & Conditions](#)
[Returns & Shipping](#)
[Useful Links](#)
[Contact Us](#)

Download

[Wedding Packages](#)
[Photography Wish List](#)
[Wedding Plan Timeline](#)
[Guest List Manager](#)